

## CRITERIA–A: PHYSICAL INFRASTRUCTURE CRITERIA FOR MENTAL HEALTH ESTABLISHMENTS

CATEGORY NAME	TYPE OF ESTABLISHMENT	INFRASTRUCTURE REQUIREMENTS
Category 1 Hospital based facility	Institute of Mental Health, PGIMS, Rohtak	As per existing infrastructure and as upgraded by Government from time to time
Category 2 Hospital based facility	Psychiatry Department of Medical College	As per NMC guidelines
Category 3 Hospital based facility	Government Psychiatry and Addiction Treatment Centre	(1) Out Patient Area (i) Consultation Chambers (ii) Counselling room (iii) Waiting Area (iv) Staff Toilets (v) Patient toilet complex (vi) Pharmacy/Drug Dispensing room (2) Records and Registration room (3) Administrative area and stores (Only if not shared with the hospital) (4) Indoor Wards-Male/Female to be demarcated (i) Beds (ii) Nursing station with Toilets (iii) Interview/Treatment room (iv) Doctors' duty room (v) Nurses changing room (vi) Isolation Room (vii) Store (viii) Patient's relatives waiting area with Toilets (ix) Group Therapy room (x) Drinking water facility (xi) Staff Toilet (xii) Patient Toilet complex (5) Recreation/Rehabilitation/Activity room

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<b>Category 4 Hospital based facility</b>	<b>Private Psychiatric Nursing Home and Addiction Treatment Centre</b>	<b>Mandatory/Essential requirements)</b>	<b>Non-Mandatory / Suggested requirements</b>
		<p>(1) Out Patient Area</p> <p>(i) Consultation Chambers</p> <p>(ii) Counselling room</p> <p>(iii) Waiting Area</p> <p>(iv) Toilet complex</p> <p>(v) Pharmacy/Drug Dispensing room</p> <p>(2) Records and Registration room</p> <p>(3) Administrative area and stores</p> <p>(4) Indoor Wards- Male/Female to be demarcated</p> <p>(i) Beds</p> <p>(ii) Nursing station</p> <p>(iii) Drinking water facility</p> <p>(iv) Toilet complex</p> <p>(5) Recreation / Rehabilitation/ Activity room / Group Therapy room</p>	<p>Separate Toilets for Staff &amp; Patients/ attendants in OPD Area</p> <p>Indoor Wards may include the following additional facilities</p> <p>(i) Interview / Treatment room</p> <p>(ii) Doctors' duty room</p> <p>(iii) Nurses changing room</p> <p>(iv) Isolation Room</p> <p>(v) Store</p> <p>(vi) Patient's relatives waiting area with Toilets</p> <p>(vii) Separate Staff toilet</p>

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<p><b>Category 5 Hospital based facility</b></p>	<p><b>Private Addiction Treatment Centre</b></p>	<p><b>Mandatory/Essential requirements)</b></p> <p>(1) Out Patient Area            (i) Consultation Chambers            (ii) Counselling room            (iii) Waiting Area            (iv) Toilet complex            (v) Pharmacy/Drug                Dispensing room            (2) Records and                Registration                room            (3) Administrative                area and stores            (4) Indoor Wards-                Male/Female to be                demarcated                (i) Beds                (ii) Nursing station                (iii) Drinking water                    facility                (iv) Toilet complex            (5) Recreation /                Rehabilitation/                Activity room /                Group Therapy                room</p>	<p><b>Non-Mandatory / Suggested requirements</b></p> <p>Separate Toilets for Staff &amp; Patients/ attendants in OPD Area</p> <p>Indoor Wards may include the following additional facilities            (i) Interview /                Treatment room            (ii) Doctors' duty room            (iii) Nurses changing                room            (iv) Isolation Room            (v) Store            (vi) Patient's relatives                waiting area with                Toilets            (vii) Separate Staff toilet                room</p>
<p><b>Category 6 Special Category</b></p>	<p><b>Psychiatry wing in Prison (Minimum 1 in the State)</b></p>	<p><b>Mandatory/Essential requirements)</b></p> <p>(1) Out Patient Area            (i) Consultation                Chambers            (ii) Counselling room            (iii) Waiting Area            (iv) Toilet complex            (v) Pharmacy/Drug                Dispensing room            (2) Records and                Registration</p>	<p><b>Non-Mandatory/ Suggested requirements</b></p> <p>Separate Toilets for Staff &amp; Patients/ relatives in Out Patient Area</p>

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		<ul style="list-style-type: none"> <li>room</li> <li>(3) Administrative area and stores</li> <li>(4) Indoor Wards- Male/Female to be demarcated <ul style="list-style-type: none"> <li>(i) Beds</li> <li>(ii) Nursing station</li> <li>(iii) Interview/ Treatment room</li> <li>(iv) Doctors' duty room</li> <li>(v) Nurses changing room with toilet</li> <li>(vi) Isolation Room</li> <li>(vii) Store</li> <li>(viii) Patient's Relatives waiting area with Toilets</li> <li>(ix) Group therapy room</li> <li>(x) Drinking water facility</li> <li>(xi) Staff Toilet</li> <li>(xii) Patient Toilet complex</li> </ul> </li> <li>(5) Recreation / Rehabilitation/ Activity room</li> </ul>	
<b>Category 7 Community based facility</b>	<b>Counselling and Rehabilitation Centre for Persons with mental illness and drug users</b>	<b>Mandatory/Essential requirements)</b> <ul style="list-style-type: none"> <li>(1) Reception area <ul style="list-style-type: none"> <li>(i) Waiting area</li> <li>(ii) Toilets</li> </ul> </li> <li>(2) Records and Registration room</li> <li>(3) Administrative area And stores</li> </ul>	<b>Non-Mandatory/ Suggested requirements</b>  Separate Toilets for Staff & Visitors in the Reception area

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		<p>(4) Wards-Male and Female to be demarcated</p> <p>(i) Beds</p> <p>(ii) Interview/ counselling room</p> <p>(iii) Store</p> <p>(iv) Patient Toilet complex</p> <p>(v) Group Therapy room</p> <p>(vi) Drinking water facility</p> <p>(5) Recreation / Rehabilitation/ Activity room</p> <p>(6) Dining Area</p> <p>(7) Nursing Area</p>	<p>Wards area may be provided with the following additional facilities:</p> <p>(i) Emergency Room</p> <p>(ii) Patient's relatives waiting area with toilet</p> <p>(iii) Separate Staff toilets</p> <p>The following additional facilities may be provided in the establishment:</p> <p>(1) Vocational training room</p> <p>(2) Visitor room</p> <p>(3) Isolation room</p>
<p><b>Category 8</b></p> <p><b>Community based facility</b></p>	<p><b>Half way homes for persons with mental illness (PWMI)*</b></p>	<p><b>Mandatory/Essential requirements)</b></p> <p>(1) Reception area</p> <p>(i) Waiting area</p> <p>(ii) Toilets</p> <p>(2) Records and Registration room</p> <p>(3) Administrative area and stores</p> <p>(4) Wards-Male and Female to be demarcated</p> <p>(i) Beds</p> <p>(ii) Interview/ counselling room</p> <p>(iii) Store</p> <p>(iv) Patient Toilet complex</p> <p>(v) Group Therapy room</p> <p>(vi) Drinking water</p>	<p><b>Non-Mandatory/ Suggested requirements</b></p> <p>Separate Toilets for Staff &amp; Visitors in the Reception area</p> <p>Wards area may be provided with the following additional facilities:</p> <p>(i) Emergency Room</p> <p>(ii) Patient's relatives waiting area with toilet</p> <p>(iii) Separate Staff toilets</p> <p>The following additional</p>

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		<p align="center">facility</p> <p>(5) Recreation / Rehabilitation/ Activity room</p> <p>(6) Dining Area</p> <p>(7) Nursing Area</p>	<p>Facilities may be provided in the establishment:</p> <p>(1) Vocational training room</p> <p>(2) Visitor room</p> <p>(3) Isolation room</p>
<p><b>Category 9</b></p> <p><b>Community based facility</b></p>	<p><b>Shelter homes/Supported Accommodation for persons with mental illness (PwMI)*</b></p>	<p><b>Mandatory/Essential requirements)</b></p> <p>(1) Reception area</p> <p>(i) Waiting area</p> <p>(ii) Toilets</p> <p>(2) Records and Registration room</p> <p>(3) Administrative area and stores</p> <p>(4) Wards-Male and Female to be demarcated</p> <p>(i) Beds</p> <p>(ii) Interview/ counselling room</p> <p>(iii) Store</p> <p>(iv) Patient Toilet complex</p> <p>(v) Group Therapy room</p> <p>(vi) Drinking water facility</p> <p>(5) Recreation / Rehabilitation/ Activity room</p> <p>(6) Dining Area</p> <p>(7) Nursing Area</p>	<p><b>Non-Mandatory/Suggested requirements</b></p> <p>Separate Toilets for Staff &amp; Visitors in the Reception area</p> <p>Wards area may be provided with the following additional facilities:</p> <p>(i) Emergency Room</p> <p>(ii) Patient's relatives waiting area with toilet</p> <p>(iii) Separate Staff toilets</p> <p>The following additional facilities may be provided in the establishment:</p> <p>(1) Vocational training room</p> <p>(2) Visitor room</p> <p>(3) Isolation room</p>

**Note:**

- (1) Provisions for public amenities (including number of WCs, baths etc.) in all the establishments should be made in accordance with the National Building Code of India.
- (2) At least one common toilet for patients/relatives/visitors/staff shall be provided in the OPD/Reception area if separate toilets have not been provided in an establishment.
- (3) Existing licensed Mental Health Establishments/DDC should be exempted by Non-

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Mandatory Physical Infrastructure Criteria as they are already registered with existing rules. However, the new MHE registration shall be as per the Mandatory + Non-Mandatory requirements.

\* As per Mental Healthcare (Rights of Persons with Mental Illness) Rules, 2018, the definitions are as follows:

Rule 2 (c) **“Half Way Homes”** means a transitional living facility for persons with mental illness who are discharged as inpatient from a mental health establishment, but are not fully ready to live independently on their own or with the family.

Rule 2 (h) **“Sheltered Accommodation”** means a safe and secure accommodation option for persons with mental illness, who want to live and manage their affairs independently, but need occasional help and support.

Rule 2 (i) **“Supported Accommodation”** means a living arrangement whereby a person, in need of support, who has a rented or ownership accommodation, but has no live-in caregiver, gets domiciliary care a range of support services from a caregiver of an agency to help him live independently and safely in the privacy of his home.