# CRITERIA-A: PHYSICAL INFRASTRUCTURE CRITERIA FOR MENTAL HEALTH ESTABLISHMENTS

CATEGORY	TYPEOF	INFRASTRUCTURE REQUIREMENTS	
NAME	ESTABLISHMENT		
Category 1	Institute of	As per existing infrastructure and as upgraded by	
	Mental Health,	Government from time to time	
Hospital based	PGIMS, Rohtak		
facility			
Category 2	Psychiatry	As per NMC guidelines	
	Department of		
Hospital based	Medical College		
facility			
Category 3	Government	(1) Out Patient Area	
	Psychiatry and	(i) Consultation Chambers	
Hospital based	Addiction	(ii) Counselling room	
facility	Treatment Centre	(iii) Waiting Area	
		(iv) Staff Toilets	
		(v) Patient toilet complex	
		(vi) Pharmacy/Drug Dispensing room	
		(2) Records and Registration room	
		(3) Administrative area and stores (Only if	
		not shared with the hospital)	
		(4) Indoor Wards-Male/Female to be	
		demarcated	
		(i) Beds	
		(ii) Nursing station with Toilets	
		(iii) Interview/Treatment room	
		(iv) Doctors' duty room	
		(v) Nurses changing room	
		(vi) Isolation Room	
		(vii) Store	
		(viii) Patient's relatives waiting area with Toilets	
		(ix) Group Therapy room	
		(x) Drinking water facility	
		(xi) Staff Toilet	
		(xii) Patient Toilet complex	
		(5)Recreation/Rehabilitation/Activity room	

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Category 4	Private	Mandatory/Essential	Non-Mandatory /
2 .	Psychiatric	requirements)	Suggested requirements
Hospital based	Nursing Home		
facility	and Addiction	(1) Out Patient Area	Separate Toilets for
	Treatment Centre	(i) Consultation	Staff & Patients/
		Chambers	attendants in OPD Area
		(ii) Counselling room	
		(iii) Waiting Area	
		(iv) Toilet complex	
		(v) Pharmacy/Drug	
		Dispensing room	
		(2) Records and	
		Registration room	
		(3) Administrative	Indoor Wards may
		area and stores	include the following
		(4) Indoor Wards-	additional facilities
		Male/Female to be	(i) Interview /
		demarcated	Treatment room
		(i) Beds	(ii) Doctors' duty room
		(ii) Nursing station	(iii) Nurses changing
		(iii) Drinking water	room
		facility	(iv) Isolation Room
		(iv) Toilet complex	(v) Store
		(5) Recreation /	(vi) Patient's relatives
		Rehabilitation/	waiting area with
		Activity room / Group	Toilets
		Therapy	(vii) Separate Staff toilet
		room	

Category 5 Hospital based facility	Private Addiction Treatment Centre	Mandatory/Essential requirements)	Non-Mandatory / Suggested requirements
,		(1) Out Patient Area (i) Consultation Chambers	Separate Toilets for Staff & Patients/
		<ul> <li>(ii) Counselling room</li> <li>(iii) Waiting Area</li> <li>(iv) Toilet complex</li> <li>(v) Pharmacy/Drug     Dispensing room</li> <li>(2) Records and     Registration</li> </ul>	attendants in OPD Area
		room (3) Administrative area and stores (4) Indoor Wards-	Indoor Wards may include the following
		Male/Female to be demarcated	additional facilities (i) Interview / Treatment room
		(i) Beds (ii) Nursing station (iii) Drinking water	<ul><li>(ii) Doctors' duty room</li><li>(iii) Nurses changing room</li></ul>
		facility (iv) Toilet complex	(iv) Isolation Room (v) Store
		(5) Recreation / Rehabilitation/ Activity room /	(vi) Patient's relatives waiting area with Toilets
		Group Therapy room	(vii) Separate Staff toilet
Category 6	Psychiatry wing	Mandatory/Essential	Non-Mandatory/
Special	in Prison (Minimum 1 in	requirements)	Suggested requirements
Category	the State)	<ul><li>(1) Out Patient Area</li><li>(i) Consultation         Chambers</li><li>(ii) Counselling room</li><li>(iii) Waiting Area</li></ul>	Separate Toilets for Staff & Patients/ relatives in Out Patient Area
		<ul><li>(iv) Toilet complex</li><li>(v) Pharmacy/Drug         <ul><li>Dispensing room</li></ul></li><li>(2) Records and         <ul><li>Registration</li></ul></li></ul>	

		room	
		(3) Administrative area	
		and stores	
		(4) Indoor Wards-	
		Male/Female to be	
		demarcated	
		(i) Beds	
		(ii) Nursing station	
		(iii) Interview/	
		Treatment room	
		(iv) Doctors' duty	
		room	
		(v) Nurses changing room	
		with toilet	
		(vi) Isolation Room	
		(vii) Store	
		(viii) Patient's	
		Relatives waiting area	
		with Toilets	
		(ix) Group therapy room	
		(x) Drinking water	
		facility	
		(xi) Staff Toilet	
		(xii) Patient Toilet	
		complex	
		(5)Recreation /	
		Rehabilitation/	
		Activity room	
Category 7	Counselling and	Mandatory/Essential	Non-Mandatory/
	Rehabilitation	requirements)	Suggested
Community	Centre for	,	requirements
based facility	Persons with	(1) Reception area	•
	mental illness	(i) Waiting area	Separate Toilets
	and drug users	(ii) Toilets	for Staff & Visitors
		(2) Records and	in the Reception
		Registration room	area
		(3) Administrative area	
		And stores	

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		(4)Wards-Male and Female to	Wards area may be
		be demarcated	provided with the
		(i) Beds	following additional
			facilities:
		. ,	
		room	(i) Emergency Room
		(iii) Store	(ii) Patient's relatives
		(iv) Patient Toilet	waiting area with
		complex	toilet
		(v) Group Therapy room	(iii) Separate Staff toilets
		(vi) Drinking water facility	
		(5) Recreation /	The following additional
		Rehabilitation/ Activity	facilities may be provided
		room	in the establishment:
		(6) Dining Area	(1) Vocational training
		(7) Nursing Area	room
			(2) Visitor room
			(3) Isolation room
Category 8	Half way homes	Mandatory/Essential	Non-Mandatory/
	for persons with	requirements)	Suggested requirements
Community	mental illness	(4) 5	
based facility	(PWMI)*	(1) Reception area	Separate Toilets for
		(i) Waiting area	Staff & Visitors in the
		(ii) Toilets	Reception area
		(2) Records and	
		Registration room	
		(3) Administrative area and	
		stores	
		(4) Wards-Male and Female	
		to be demarcated	Wards area may be
		(i) Beds	provided with the
		(ii) Interview/ counselling	following additional
		room	facilities:
		(iii) Store	(i) Emergency Room
		(iv) Patient Toilet	(ii) Patient's relatives
		complex	waiting area with
		1	
		(v) Group Therapy room	toilet
		(v) Group Therapy room (vi) Drinking water	(iii) Separate Staff toilets
		<ul><li>(i) Beds</li><li>(ii) Interview/ counselling room</li><li>(iii) Store</li><li>(iv) Patient Toilet complex</li></ul>	provided with the following additional facilities:  (i) Emergency Room  (ii) Patient's relatives waiting area with

#### Standards for Different Categories of MHEs Annexure D

		facility	Facilities may be provided in
		(5) Recreation /	the establishment:
		Rehabilitation/	(1) Vocational training
		Activity room	room
		(6) Dining Area	(2) Visitor room
		(7) Nursing Area	(3) Isolation room
Category 9	Shelter	Mandatory/Essential	Non-Mandatory/
	homes/Supported	requirements)	Suggested requirements
Community	Accommodation		
based facility	for persons with	(1) Reception area	Separate Toilets for Staff
	mental illness	(i) Waiting area	& Visitors in the
	(PWMI)*	(ii) Toilets	Reception area
		(2) Records and	
		Registration	
		room	
		(3) Administrative area and	
		stores	
		(4) Wards-Male and	Wards area may be
		Female to be	provided with the
		demarcated	following additional
		(i) Beds	facilities:
		(ii) Interview/ counselling	(i) Emergency Room
		room	(ii) Patient's relatives
		(iii) Store	waiting area with
		(iv) Patient Toilet	toilet
		complex	(iii) Separate Staff toilets
		(v) Group Therapy	
		room	
		(vi) Drinking water	The following additional
		facility	facilities may be provided in
		(5) Recreation /	the establishment:
		Rehabilitation/	(1) Vocational training
		Activity room	room
		(6) Dining Area	(2) Visitor room
		(7) Nursing Area	(3) Isolation room

#### Note:

- (1) Provisions for public amenities (including number of WCs, baths etc.) in all the establishments should be made in accordance with the National Building Code of India.
- (2) At least one common toilet for patients/relatives/visitors/staff shall be provided in the OPD/Reception area if separate toilets have not been provided in an establishment.
- (3) Existing licensed Mental Health Establishments/DDC should be exempted by Non-

### Standards for Different Categories of MHEs Annexure D

Mandatory Physical Infrastructure Criteria as they are already registered with existing rules. However, the new MHE registration shall be as per the Mandatory + Non-Mandatory requirements.

- \* As per Mental Healthcare (Rights of Persons with Mental Illness) Rules, 2018, the definitions are as follows:
- Rule 2 (c) "Half Way Homes" means a transitional living facility for persons with mental illness who are discharged as inpatient from a mental health establishment, but are not fully ready to live independently on their own or with the family.
- Rule 2 (h) "Sheltered Accommodation" means a safe and secure accommodation option for persons with mental illness, who want to live and manage their affairs independently, but need occasional help and support.
- Rule 2 (i) "Supported Accommodation" means a living arrangement whereby a person, in need of support, who has a rented or ownership accommodation, but has no live-in caregiver, gets domiciliary care a range of support services from a caregiver of an agency to help him live independently and safely in the privacy of his home.